

Job Description Police Clerk

Pay Grade: 04

Employment Status: Full-Time **FLSA Status:** Non-Exempt

Experience Required: One (1) years' experience in an office setting. **Minimum Education Requirements:** High School Diploma or G.E.D. **Direct Supervisor:** Police Administrative Assistant or designee

Supervisory Responsibility: No

Primary Work Location: Office setting.

Certification: Valid State of Missouri driver's license; Obtains and maintains state certification

as a MULES terminal operator as required by departmental assignment.

Job Summary: Performs a variety of clerical activities in support of the functions of the Police Department for the City. Maintains evidence/property room. Produces crime statistics and data for analysis.

Essential Job Functions

An employee in this position may be called upon to do any or all of the following essential duties:

- Performs a wide variety of clerical functions, including screening visitors and taking non-emergency telephone calls, composing and typing correspondence, reports and memos, and entering warrants directed from the courts.
- Greets visitors and provides information on City departmental functions; fingerprint citizens and enter fees from fingerprints and animal fees.
- Assist officers and staff with various administrative tasks, such as preparing reports, managing correspondence, and responding to inquiries.
- Organize and maintain physical and electronic files, ensuring records are easily accessible and in compliance with department policies.
- Safely handle and store evidence, maintaining a secure chain of custody and following established protocols.
- Distribute information to officers, departments, and external agencies as necessary.
- Responds to the community's questions and complaints through telephone and/or in
 person inquiries including dispensing information and routing citizens to proper agency
 or division requiring thorough knowledge of federal, state, and local laws and
 departmental rules and procedures.
- Ensure all activities and record-keeping adhere to relevant laws, regulations, and departmental policies.
- Maintain and update departmental records, databases, and files, including incident reports, evidence logs, and personnel records.
- Accurately input and retrieve information from computer systems, ensuring data integrity and security.
- Coordinate appointments, meetings, and court for department personnel. Testify in court as required.
- Work closely with other department employees to support overall operations and maintain a harmonious work environment.



Job Description Police Clerk

Pav Grade: 04

- Attends departmental or outside agency training to maintain appropriate certification as required.
- Perform other tasks and duties assigned.

Essential Functions, Qualifications, Knowledge, Skills, and Abilities (KSA's) for Employment

An employee in this class must have the following qualifications, knowledge, skills, and abilities upon application:

Qualifications

- High school diploma or equivalent
- Proficiency in data entry, record keeping, and use of office software (e.g., Microsoft Office Suite).
- Strong organizational and time management skills.
- Excellent communication and interpersonal abilities.
- Pass a background check.
- No felony convictions.
- May not have used an illegal controlled substance within the last three years.
- No conviction for domestic assault.
- No DWI, DUI, or BAC conviction within the past three years.
- Tattoos are allowed except on the hands, face and neck. Any visible tattoo deemed objectionable by the Chief of Police must be covered.

Knowledge

- General office practices and procedures.
- Knowledge of law enforcement procedures and terminology is advantageous but not required.
- Police Department office practices.

Skills

- Following oral and written instructions, policies, and procedures.
- Establishing and maintaining effective working relationships with other staff, elected officials, and members of the public.

Abilities

- Must be able to pass a thorough background check and Personal History Questionnaire (PHQ).
- Ability to maintain confidentiality and handle sensitive information.
- Climbing, squatting, kneeling, bending, reaching both ground level and overhead.
- Lift, carry, push or pull up to 50 pounds, lifting items above head.
- Stooping, and sitting for prolonged periods of time.
- Mentally analyze a situation, solve problems, and make decisions under pressure in area of responsibility.

**This position description is a general guideline for work behavior and is not intended to be a comprehensive listing of all job duties. Therefore, it is also not, nor can it be implied to be, a contract of employment. The contents of this position description may be changed without notice, and employment may be terminated by either party, at will.



Job Description Police Clerk Pay Grade: 04

Signatures / Date Reasonable accommodations may be made to enable qualified individuals with disabilities to perform the essential functions of this job. Check the appropriate box, fill in the needed accommodations, if required, then sign and date. ☐ I have read and understand this job description and acknowledge that I am able to complete the essential functions of my job without accommodations. I have read and understand this job description and I would require the following reasonable accommodations to fulfill the essential functions of this job: **Employee Signature** Date Supervisor Signature Date **Human Resources** Date