

# **Job Description**

# Administrative Assistant

Pay Grade: 04

**Employment Status:** Full-Time **FLSA Status:** Non-Exempt

**Experience Required:** Minimum two years' experience as an administrative assistant, preferably

in a human resources office

Minimum Education Requirements: High School Diploma or G.E.D., prefer a bachelor's degree

in Human Resources Management.

**Direct Supervisor:** Director of Human Resources

Supervisory Responsibility: No

**Primary Work Location:** Office Setting.

**Certification:** Valid State of Missouri driver's license.

**Job Summary**: Performs a wide variety of routine clerical and administrative functions in the Human Resources department within the City. Duties may vary.

## **Essential Job Functions**

An employee in this position may be called upon to do any or all of the following essential duties:

- Greet visitors and staff members, screen telephone calls in a pleasant and congenial manner and serve them courteously.
- Prepare payroll and administer benefits.
- Composing and typing correspondence, reports, and memos.
- Provides information on City individual departmental functions and refers visitors and callers to the appropriate department or agency.
- Assist with preparation and follow-up of meetings to include assembly and mailing, making meeting arrangements, taking, processing and distributing meeting minutes, when applicable.
- Coordinate conference and seminar registration and other meetings, engagements, and activities as needed; collect monies.
- Establish and maintain logical and accessible filing system for administrative matters.
- Maintain a neat and orderly work area.
- Effectively perform as a member of the team in carrying out the City's Mission Statement.
- Perform other tasks and duties assigned by supervision.

### Essential Functions, Qualifications, Knowledge, Skills, and Abilities (KSA's) for Employment

An employee in this class must have the following knowledge, skills, and abilities upon application:

### Knowledge

- Standard administrative and clerical procedures and systems.
- Knowledge of primary functions and formats for correspondence, reports, records, and files for assigned department.
- Computer software used within department to include but not limited to Microsoft Word, Excel, and Access.

### **Skills**

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- Strong written and oral communications and relational skills.
- Establishing and maintaining effective working relationships with other staff, elected officials, and members of the public.
- Following and relaying complex oral and written instructions, policies and procedures.
- Operating a variety of office equipment, including computer terminal, printer, calculator, Fax, and copier.
- Maintaining a logical and accessible filing system.
- Composing and writing correspondence, forms, and memos.

### **Abilities**

- Lifting no more than 25 pounds; lifting items above head; stooping and bending.
- Mentally analyze a situation, solve problems, and make decisions under pressure in area of responsibility.
- Read and understand written instruction and communicate information and ideas in clear and concise written form.

\*\*This position description is a general guideline for work behavior and is not intended to be a comprehensive listing of all job duties. Therefore, it is also not, nor can it be implied to be, a contract of employment. The contents of this position description may be changed without notice, and employment may be terminated by either party, at will.

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**Human Resources** 

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# Signatures / Date Reasonable accommodations may be made to enable qualified individuals with disabilities to perform the essential functions of this job. Check the appropriate box, fill in the needed accommodations, if required, then sign and date. I have read and understand this job description and acknowledge that I am able to complete the essential functions of my job without accommodations. I have read and understand this job description and I would require the following reasonable accommodations to fulfill the essential functions of this job: Employee Signature Date Date

Date